

Wallingford Medical Practice

Appointment System Patient Notice

The Appointment System:

- You can pre-book routine appointments up to **six weeks** in advance
- Majority of Doctor appointments are opened up on the day
- Nurse Minor illness appointments opened on the day - Nurse/HCA pre-book

How to make an appointment:

All Doctor appointments are bookable and available by all 3 methods

- Telephone: [01491 835577](tel:01491835577) - Option 1
- In Person at the reception desk
- On-Line: www.wallingfordmedicalpractice.co.uk

Doctors Appointments only - Check Web-Site for details

When all routine appointments are booked:

**feel you need to be seen today?*

- *Telephone call from your own Doctor/Duty to discuss your situation:

nb:

- We cannot offer time specific slots for phone calls from the Doctor
- Please be available on the number you provided to receive the Doctors call
- If you are not available they may not be able to call again

- Call back tomorrow - Lines open: 8:30



Help us help you!

as easy as 1 - 2 - 3



- Provide us with the requested information to determine the most appropriate clinician for your needs.

- We are here to help you, please remain calm and polite to our team.

D.N.A. - Did Not Attend

- Failed to cancel an appointment?
- If you are unable to attend please do your best to inform us: [01491 821780](tel:01491821780)
- Your cancellation will allow someone else to be seen in that slot.
- Appointments not cancelled:
Annual wasted Average = **2250**